

Membership Cancellation, Modification, Expiration and Termination

You may cancel your membership at any time by notifying Arcadia Farm & Home by mail, e-mail or telephone. Cancellation may take from six to eight days to finalize.

If you do not make any qualifying purchases with your Rewards membership number during a calendar year, Arcadia Farm & Home may, in its sole discretion, terminate your account on or after the last day of that calendar year. If your membership expires, any points which remain in your account will be forfeited.

In all matters relating to the administration of the Rewards program, the decisions of Arcadia Farm & Home shall be final. Arcadia Farm & Home reserves the right to cancel, amend or revoke any program, including, without limitation, the Thank You Rewards program, at any time due to reasonable business consideration or circumstances beyond its control or as required by applicable law. In addition, Arcadia Farm & Home reserves the right to terminate your Thank You Rewards membership, and void any points accumulated in such account(s), if you, in Arcadia Farm & Home's sole discretion, violate any of these terms and conditions or any applicable law, earn points via deception, forgery, fraud, or commit any other abuse of the Rewards program.

How to Contact the Thank You Rewards Program for information about your account or to update your account information, visit Arcadia Farm & Home or contact Arcadia Farm & Home via email, or telephone. You can contact us by mail at:

Arcadia Farm & Home 1475 E. Wilson Arcadia WI 54612

By e-mail: THANKYOUREWARDS@TCC.COOP

By phone: Call 1-608-323-7744 **Marketing Materials** By becoming a member of the Thank You Rewards program, you agree to receive advertising, marketing materials and other communications from Arcadia Farm & Home. You may opt out of receiving these emails by replying or sending an email to THANKYOUREWARDS@TCC.COOP with a subject line of "Remove from Mailing List" **Governing Law** These Terms and Conditions and the Rewards program will be interpreted, construed and enforced, and governed in all aspects in accordance with the exclusive jurisdiction and laws of the state of Wisconsin. Any cause of action arising under or relating to these Terms and Conditions will be brought exclusively in a court in Wisconsin. These terms and conditions are effective as of June 01, 2011.

ARCADIA

FARM & HOME

Thank You!
REWARDS

Member Terms & Conditions

Thank You Rewards Program Information

Arcadia Farm & Home may, at any time, terminate, alter or modify the Rewards program and/or these terms and conditions without any further obligations and/or benefits to members. We will provide you written notices via mail or a notice posted in store should we terminate, alter or modify the Rewards program and/or these terms and conditions. "Terms and conditions" shall refer to these terms and conditions, as they are modified by Arcadia Farm & Home in its sole and absolute discretion.

Who Can Become a Member

Thank You Rewards program membership is open to all persons who have reached the age of 18. No purchase is necessary to join the Rewards program. By joining and participating in the Rewards program, you represent that you have reached the age of 18 and you agree to these terms and conditions. Your membership is nontransferable and is subject to these terms and conditions, as they may be amended from time to time. You can review our most current terms and conditions at Arcadia Farm & Home. Your membership is valid only at Arcadia Farm & Home Enrollment begins upon Arcadia Farm & Home's receipt and acceptance of your complete application.

A current, valid email address is recommended to be eligible to receive additional, select bonus offers and other membership benefits. When you enroll, you will receive a membership card. If you don't have your card at the time of purchase no problem we will do it for you no questions asked, we just need your name. You are solely responsible for protecting your membership number and membership card and not sharing your membership number with anyone else unless they are approved user on your account.

Arcadia Farm & Home employees and their spouses/domestic partners, are not eligible to participate in the Rewards program.

Cashier Put Member
Card Number Here

How to Earn Points

As a member of the Thank You Rewards program, you will earn one point for every \$1 USD you spend on qualifying purchases, net of taxes (see "Non-Qualifying Items" below) when you use your membership card at the time of purchase in-store.* See Points Value for Exclusions or limitations Points will post to your account approximately seven days from in-store purchase.

You can earn additional points through special offers and promotions as designated by Arcadia Farm & Home, in its sole discretion, from time to time. Point calculations are based upon dollars net of taxes spent at checkout on qualifying items (see "Non-Qualifying Items" below). When products are returned or exchanged, points will be deducted from your Rewards account for the amount of return or the difference in the exchanged product (if the new item is less than the original item) net of taxes. When products are subject to a price adjustment, points will be deducted from your Rewards account for the incremental amount of the price adjustment net of taxes. Purchases made with a merchandise credit/gift card will earn points. Points cannot be earned on purchases made prior to joining the Thank You Rewards program.

Only one membership card or membership number may be used in connection with a purchase. Points will only post to one Rewards account per person. If you have more than one Rewards account, points earned from qualifying transactions will be credited to the primary account designated by you at the time of purchase.

***Points Values** Farm Supplies will earn 1 point for every \$2.00 (USD) purchased, net taxes. Ag supplies are defined as fencing, animal health, tractor parts, tillage parts, feeds, minerals, bedding. Clothing/Boots will earn double the standard point-2 points for every \$1.00(USD) purchased, net taxes.

All other products purchased will earn 1 point for every \$1.00 (USD) purchased, net taxes. Dog and cat food is excluded from program, see buy 10 get 1 free program.

Points are only earned on regular retail priced items, items that receive any type of discount at the time of purchase will NOT receive points for those items. This includes any items with volume discounts, you will not receive points for those items. Auto-pro Service transactions are excluded from this program.

How to Receive Rewards

For every 300 points you earn in the Thank You Rewards program, you will receive a rewards certificate redeemable for a \$5 (see below – How to Use Rewards Coupons) discount off a future purchase of any qualifying product. Rewards coupons will be issued in multiples of \$5 for every 300 points you earn during an earnings period. Rewards coupons are not redeemable for "Non-Qualifying Items," see below. 300 Points will be automatically deducted from your account for every \$5 rewards certificate issued to you. Rewards coupons will be issued by email or mail, which ever you choose upon becoming a member. Rewards coupons will be issued approximately 12 times per year, at times determined by Arcadia Farm & Home.

Monthly earning periods for accumulation of Rewards points end at the end of the last day of the month. Rewards coupons will be generally issued within approximately two week from the end of an earnings period. Remaining unused points or accounts without sufficient points to receive a rewards coupons in a given earnings period will carry over the points to the next earnings period.

Rewards coupons will be redeemable in United States Dollars when spent at Arcadia Farm & Home store. Customer is responsible for all taxes due, coupons are credit before tax purchases.

How to Use Rewards Coupons

Rewards coupons may only be redeemed by the Rewards member to whom the rewards coupon was awarded. Rewards coupons are coupons for discounts off future purchases at Arcadia Farm & Home. **Coupons must be presented at time of purchase, Arcadia Farm & Home can't track or reprint coupons.** If the value of the purchase is less than the rewards coupon, no change will be provided and the remaining amount of the rewards coupon will be lost. The value of the rewards coupon will be applied as "coupon/cash" on your transaction. The value of your rewards coupons will not be returned if you make a return or exchange. Rewards coupons cannot be applied to previous purchases or to pay on an account. Transactions involving redeeming rewards coupons are not eligible for price adjustments. Rewards coupons may be used in conjunction with most discounts or coupons, to be determined by Arcadia Farm & Home sole and absolute discretion.

Unless noted otherwise on the rewards coupon, each rewards coupon will expire within ninety days (90) days from the date it is issued.

Non-Qualifying Items

Thank You Rewards program points cannot be earned or redeemed for the following: sales tax, shipping, donations, Auto-pro Service, Special Orders, Discounted/sale items, or purchases of gift cards. Other exclusions: Twine, Wood Pellets, Dog & Cat Food, T-Posts. Other exclusions may apply. Arcadia Farm & Home may add or delete Non-Qualifying Items in Arcadia Farm & Home's sole and absolute discretion.

Customers will earn points on merchandise subtotal, pre-charges for tax, shipping, or purchases of gift cards.

AutoProService purchases/services are excluded and not part of the Arcadia Farm & Home Thank You Rewards Program.

General Terms

Membership cards, points and rewards coupons have no cash value and are nontransferable. Lost, stolen or destroyed membership cards and rewards coupons will not be replaced. Arcadia Farm & Home is not responsible for communication errors, including distribution of rewards coupons, due to a change of email/ mailing address or other changes in contact information. Other restrictions or exclusions may apply.

Cashier—Cut out

Name		
Address		
Phone:		
Email:		
Contact by	Mail	Email
<i>(circle one)</i>		